CHI St. Joseph Children's Health Along the Road

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The CHI St. Joseph Children's Health Journey to a Healthier Lancaster Community



ANNUAL MEETING INVITATION



Why We Are Called?

The Catholic Health Ministry Tradition and CHI St. Joseph Children's Health

Join CHI St. Joseph Children's Health for an evening of fellowship and exploration with Chris Lowney, author of *Pope Francis: Why He Leads the Way He Leads* and Chair of the Board of Stewardship Trustees of Catholic Health Initiatives.

TUESDAY, OCTOBER 25 – 6:00PM

The Farm at Eagles Ridge (465 Long Lane, Lancaster PA 17603) Catering featuring locally sourced foods by Scarlet Runner

RSVP by:

Phone: 717.397.7625 | E-mail: ruthfellabaum@catholichealth.net

Donations appreciated but not required (Suggested Donation \$25 per quest).



This fall brings with it an especially intense political season. Regardless of where you turn, what television station you watch or radio station you listen to, what restaurant you dine in or what stores you visit, you are bound to hear political discussions - many times heated - for and against ideals you hold. While many seeking political office and our support in the voter booth change positions in ways that leave the community confused and bewildered, it's nice to find a solid foundation on which to build for the future. To us, at CHI St. Joseph Children's Health, some ideals are not and never have been debatable.

Grounded in our Catholic faith and our core values of reverence, integrity, compassion and excellence, CHI St. Joseph Children's Health is driven by the belief that every child is entitled to the opportunity to grow up happy and healthy. This undeniable right is not determined by a family's income or the child's insurance status. Rather, assuring that every child has the opportunity to grow up happy and healthy is a tenant upon which we believe all healthy communities are built. Fulfilling such a promise and creating such a culture within our community is a reality that God calls upon us to create, to foster and to cherish with all that we do as a part of His ministry in the Lancaster Community.

2016 represents a year of tremendous growth and great opportunity at CHI St. Joseph Children's Health. Heeding the call of our founding Sisters to create healthier communities, we have worked to grow our programs both by retooling the services we have traditionally offered - children's dental services and health education - and by expanding our scope into areas of need - health services and benefit navigation and our latest initiatives in behavioral health - all the while continuing to strategically invest in building the capacity of children's health and wellness programs offered by others throughout the community. Each step along our journey reflects our call and our purpose. Every program strives to create and expand opportunity to every child and family in our community.

We're excited about the journey ahead and hope that you are as well. This fall we will be opening our second dental center coupled with our first behavioral health center for children. With each step and every program we are working together to positively impact the lives of many children and families across our community. Together we strive ever closer to fulfilling God's vision of assuring every child the opportunity to grow up healthy and happy.

God Bless.

Philip K. Goropoulos, President

Children's Health Advocacy

Re-Set: Everyone Deserves an Advocate



Heading into the summer of 2016, CHI St. Joseph Children's Health began a thorough evaluation of our Children's Health Advocacy Department.

Originally a major component in the implementation and service delivery of the Brush.Brush.Smile![®] Mobile Dental Clinic Program, the Advocates had served as the primary liaison between schools being served by the dental program and CHI St. Joseph Children's Health. Each Advocate helped families enroll to receive dental services on-site at their children's school. They began conversations with families whom they enrolled who might be uninsured to identify any health benefit options and programs that may work best for their individual family situations.

In reality, every family can use an advocate.

With the transition to bricks and mortar dental centers within our Dental strategy and with the impending addition of behavioral health and psychiatric services to our clinical services, the organization evaluated the program and assessed how and when it would be best

...the Children's Health Advocates at CHI St. Joseph Children's Health began shifting their focus in a determined effort to serve more families with both support and assistance.

for Advocates to interact with children and families in the community. The result of our programmatic review and discussions: In reality, every family can use an advocate.

With this revelation, the Children's Health Advocates at CHI St. Joseph Children's Health began shifting their focus in a determined effort to serve more families with both support and assistance. Rather than working to identify and recruit patients for clinical services, Advocates began to focus their attention on addressing the health needs of patients and eliminating the barriers to health care that many of the children and families enrolled in our care were experiencing as they attempted to navigate the health care system outside the walls of the clinical programs offered by CHI St. Joseph Children's Health.

Regardless of your household income or your child's insurance status, the Children's Health Advocates are committed to assisting every family as they strive to provide their children with the best opportunity to grow up healthy and happy. To us a key to the healthy and happy proposition for children is to assure every child with appropriate health care access and essential health services.



What Can An Advocate Do For Your Family?

Children's Health Advocates are happy to assist you and your family:

- Identify health benefit programs for which your child may be eligible.
- Enroll your child(ren) in an insurance plan (Medicaid, CHIP or Private) of your choosing.
- Determine a primary care physician close to your home with whom you are comfortable.
- Enroll with a dental home for your child.
- Secure appropriate health services and screenings for your child including:
 - » Well Child Checks and Annual Physicals
 - » Regular dental check-ups
 - » Vaccinations
 - » Blood Lead Level Screenings for children younger than 7
- Referrals for other social services.

To connect with a Children's Health Advocate please call 717.397.7625.

Children's Health Education

Healthy Habits: An Acquired Taste

The programs and partnerships we have devotedly planted throughout the Lancaster Community will nourish young minds for a second year as we renew a fruitful partnership with the Columbia Borough School District. Our collaboration with the staff and students at Columbia Middle School – Taylor Campus has expanded the children's health education programs at CHI St. Joseph Children's Health to include a focus on nutrition.

Driven by a shared vision for a healthy, happy Lancaster Community, our collaborative programs in Columbia are based on a simple idea – healthy habits lead to healthy smiles. Healthy habits form when children get the opportunity to make a healthy choice over and over again. "Our educational programs have always promoted healthy choices, but habit formation requires persistent and repeated exposure to healthy options and that is where schools are our greatest allies," said Lori McCracken, Director of Education at CHI St. Joseph Children's Health.

Faced with national statistics identifying childhood obesity as a health crisis, school districts throughout Lancaster County are responding. "We pride ourselves on offering nutritious meals each day that help our students make healthy choices," said Christi Beazley from the district's food service team. Though Columbia's food service department provides kid-friendly, balanced meals to students throughout the borough, the students' personal food preferences can work to undermine the district's good intentions.

At the Columbia Middle School - Taylor Campus, where approximately 200 students attend fifth and sixth grades each year, just 32% of students reported eating vegetables and 42% reported eating fruits three or more times a day. These statistics were collected when the "Building a Better You: A Healthy Habits, Healthy Smiles! School Partnership Program" launched in September 2015 (see sidebar for more information). The survey results in Columbia are encouraging; they are much higher than the 10% national average reported by the Cornell Center for Behavioral Economics in Child Nutrition Program. However, it seems about 60% of students are not eating enough fruits and vegetables to meet the current USDA recommendations.

Healthy habits lead to healthy smiles!

"Our partnership with the Columbia Borough School District makes it possible for teachers to offer fruit and vegetable taste tests twice a week for 36 weeks in all eight classrooms, "said Lori McCracken. "By the end of this next school year, we would like to see 50-60% of students reporting fruit and vegetable consumption three or more times a day."



Enjoying fruits and vegetables in the classroom makes students stop and think about what they like and don't like. "We invite students to participate in taste-tests so they understand their own food preferences and realize they have the option to make a healthy choice," said Dr. Jodie Parkinson, Principal. Ongoing data collection from the program will also influence the district's menu as the food service department makes every effort to offer fresh fruits and vegetables the students like.

Our partnership makes it possible for teachers to offer fruit and vegetable taste tests twice a week for 36 weeks in all eight classrooms.

In the first year, Taylor students enjoyed the taste-test program. Ballots collected twice a week show that the students repeatedly tried and liked vegetables! In fact, they gave jicama, broccoli, carrots, and turnips higher ratings each time they tried them. They also really liked grapes and oranges. The 150 pounds of additional fresh produce students consumed lead them to report greater interest in fruits and vegetables and the desire to influence what caregiver's buy at the grocery store. Our children's health education programs cultivate empowering experiences for youth. Columbia students are already using their growing knowledge and confidence to make the healthy choices of a true health hero. We look forward to another prolific year.

On the Road with Hank

Hank the Health Hero will make his national debut in San Diego this fall. He will be making a special appearance with Catholic Health Initiative's CEO Kevin Lofton at the Catholic Health Initiatives National Leadership Conference at the end of September.

Nutrition by the **Numbers**

At the conclusion of the program 48% of the students reported buying fruit at lunch most of the time or always and 38% also bought vegetables.

62% of students reported they are more willing to try new foods as a result of the program...

...**55%** of students reported they, "like them [fruits and vegetables] more now."

And **39%** of students reported asking caregivers to buy fruits and vegetables at the grocery store.



Children's Oral Health

Reaching the Plain Community

The transition of the CHI St. Joseph Children's Health Oral Health program from a mobile to a fixed-site strategy in the summer of 2016 did not only impact how the organization engages with our school partners and community but also changed the growing relationship between our dental services and the Plain Communities of Lancaster County. Since 2013, the mobile dental program during the summer months had ventured to local Amish and Mennonite farms throughout the county to provide dental services to children within the Community. Over the years, the dental team found tremendous need with many families never having accessed children's dental care in the past. It was not uncommon for children to leave an exam with over twenty cavities diagnosed by the dentist and an extensive treatment plan.

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Though the mobile dental program was able to provide initial treatment for many of the Amish and Mennonite children seen at the hosting farm sites, once the clinics left for the start of the school year, many were left without on-going care. As we began to transition the program to our fixed-site Dental Centers we strove to assure that the families from the Plain Community who had come to count on us would not be left without a dental care option. Our plans included the creation of a dedicated liaison to the Plain Community to assist in the coordination of scheduling of dental appointments for their children. Leah Yarnell, who serves a similar role with the school districts, embraced the role and dove into the challenge of assuring access to and coordinating dental care for the families.

In addition to the support offered by the community liaison, we had one more strategy to deploy before fully integrating the Amish and Mennonite families we had once served at local farms into our new dental homes. Rather than bringing the dental program to the farms, for the summer of 2016 we brought the farms to the Dental Center. Working in collaboration with our Children's Health Education Program, the Dental Department worked with our host families to identify children within their community in need of care and brought groups from each traditional farm site to the Columbia Dental Center for special Dental Days. Groups of children and their parents were transported to the Dental Center. During their visit they would receive their dental care while also having the opportunity to participate in a modified dental summer camp including our "Sink Your Teeth into Science" program, crafts and even a healthy snack. Children in need of fillings or other restorative care were scheduled for follow-up visits at either Columbia Dental Center or the Lancaster Dental Center, which will be opening this fall,



depending upon which location was easiest for the family to access. Patients with cavity-free exams were scheduled for their six month follow-up visits allowing us for the first time to provide on-going dental care to the children accessing us through our summer farm program.

The transition from mobile dentistry to fixed-site dental centers continues to positively impact the children and families of the Lancaster Community.

The transition from mobile dentistry to fixed-site dental centers continues to positively impact the children and families of the Lancaster Community. For the first time many of the 1250 children enrolled at the Columbia Dental Center have a permanent dental home to address their oral health needs. And, each day we serve more children and families. During the month of August 2016 over 400 children received care at the Dental Center in comparison to 155 who were able to be served through the mobile dental clinics the years before.

1929 Lincoln Hwy E, Lancaster



Facts About the Lancaster Center

The Lancaster Dental Center is quickly taking shape. The new Dental Center, which will be co-located with CHI St. Joseph Children's Health's new behavioral health center at 1929 Lincoln Hwy E, Lancaster, PA, is scheduled to open in the fall of 2016.

Interested families have already started to enroll. Call 717.397.7625 today to be among the first to schedule an appointment at this new state-of-the-art facility.



Coming soon...





Children's Behavioral Health and Psychiatric Services

For more information visit www.CHIStJosephChildrensHealth.org or call 717.397.7625

Curious about what we do and why we do it? Learn more about CHI St. Joseph Children's Health

Consider joining us for an hour to get a glimpse into the health needs of and challenges facing children in the Lancaster Community and our plans to make a difference in the lives of families in need in our region.

Here are a few dates and times you can choose from:

Tuesday, October 18 @ 7:30AM

Friday, October 28 @ 12:10PM

Wednesday, November 9 @ 7:30AM

Tuesday, November 15 @12:10PM Tuesday, November 22 @ 5:30PM Tuesday, December 6 @7:30AM



1929 Lincoln Highway East, Suite 150

Sessions include a light breakfast, lunch or snack.

Please RSVP via email to RuthFellabaum@CatholicHealth.net or by phone: 717.397.7625. Your RSVP assures that we have an appropriate count for the session.



Please join CHI St. Joseph Children's Health, our staff, our volunteers, our patients and our families, for a Christmas Celebration Pancake Breakfast.



SATURDAY, DECEMBER 10, 2016 8 AM TO 11 AM

St. Philip the Apostle Church 2111 Millersville Pike, Lancaster

FREE ADMISSION Breakfast • Fellowship • Santa Claus • Fun

Please RSVP by December 5 by calling 717.397.7625 or emailing ruthfellabaum@catholichealth.net

Community Initiatives Program

Building Community Capacity Through Investment



As an organization committed to the health and well-being of children in the Lancaster Community and having been entrusted with resources, CHI St. Joseph Children's Health has pledged to use our resources, our knowledge and our capacity to:

- help build the community capacity
- inspire creativity in the community's approach to problem solving
- create a positive impact of programs offered by organizations and the lives of children and families in the Lancaster Community

While CHI St. Joseph Children's Health has always had the capability to make contributions and grants to organizations providing services to children in the community, we began 2015 determined to create a transparent process through which:

 all organizations in the community could be invited to participate and benefit, including those of which we may not have previously been familiar

- members of the community would be entrusted with the program and would guide our grant-making process including:
 - the establishment of funding priorities by our local board of directors
 - Size the creation of decision making process in which members of the local community would ultimately determine where our financial investments may most positively create lasting change in the community.

We launched our new Community Initiatives Program in the fall of 2015. A committee of six members of the Lancaster Community brought together their diverse life experiences and expertise to award grants to 18 organizations through our fall and spring grant cycles.

Below is a listing of the organizations and projects that were supported through this program in our first year.

For more information on our current grant cycle please visit www.CHIStJosephChildrensHealth.org.

FALL 2015 CYCLE

Byrnes Health Education Center - \$10,000 Program: Unique & Interactive Health Education Programs for Lancaster County Students Priority Area: Children's Health and Well-Being

Central Pennsylvania Food Bank - \$10,000 Program: School Breakfast Coordinator Priority Area: Children's Health and Well-Being

Crispus Attucks Community Center - \$10,000

Program: Disproportionate Minority Contact (DMC) Reduction Program Priority Area: Violence Prevention

Community Action Program of Lancaster County (CAP) - \$10,000

Program: Lead Free Kids Priority Area: Lead Poisoning Prevention, Screening & Abatement

Girls on the Run \$10,000

Program: Girls-on-the-Run Participation Scholarship Funding Priority Area: Children's Health and Well-Being

Lighten Up Lancaster Coalition/Lancaster General - \$7,516.88 Program: Get Healthy, Start Gardening <u>Priority Area: Children's Health</u> and Well-Being

Philhaven - \$10,000

Program: Center for Integrated Healthcare Priority Area: Children's Health and Well-Being

SouthEast Lancaster Health Services - \$10,000

Program: Portable Prevention: Dental Screenings, Fluoride Varnish and Oral Health Education Priority Area: Oral Health

VisionCorps - \$5,125

Program: Make and Take Sensory Sessions (MATSS) Priority Area: Children's Health and Well-Being

WellSpan Ephrata Community Hospital - \$2,150

Program: Healthy Beginnings Plus Priority Area: Children's Health and Well-Being

Welsh Mountain Health Center \$10,000

Program: Horse and Buggy Children's Wellness Program for the Plain Community Priority Area: Children's Health and Well-Being



SPRING 2016 CYCLE

CASA of Lancaster - \$10,000

Program: Volunteer Manager Priority Area: Children's Health and Well-Being

Eastern Lancaster County School District - \$7,550

Program: Spot Vision Screener Priority Area: Children's Health and Well-Being

Hands Across the Street - \$10,000

Program: Summer Food Service Program Capacity Improvement Priority Area: Children's Health and Well-Being

Horizons at Lancaster Country Day School - \$4,000

Program: Horizons Health & Wellness Initiative Priority Area: Children's Health and Well-Being

Mental Health America- \$10,000

Program: Expanding Mental Health Advocacy to Spanish-Speaking Families Priority Area: Children's Health and Well-Being

Milagro House - \$5,000

Program: Strengthening the Family Unit for Single Mothers Priority Area: Children's Health and Well-Being/Violence Prevention

Samaritan Counseling Center - \$10,000

Program: TeenHope Mental Health Screening Program for Teens Priority Area: Children's Health and Well-Being/ Access to Care

New Members Join CHI St. Joseph Children's Health Board

"The local board of directors keeps our purpose grounded in the needs and challenges facing children and families in the Lancaster Community," said Philip Goropoulos, president of CHI St. Joseph Children's Health. "All of our board members live or work in Lancaster County, providing us a true insight into the community and helping to guide our organization toward fulfilling our goals."

Currently the local board of directors is providing oversight to the organization's expansion as CHI St. Joseph Children's Health grows to include children's behavioral health and psychiatric services in addition to its dental, health education and health advocacy programming. Construction is underway on a new Dental and Behavioral Health Center which is scheduled to open in the fall of 2016. The Dental Center will be the second Center opened by CHI St. Joseph Children's Health in Lancaster County. Both the Behavioral Health Center and the Dental Center will provide services for children in Lancaster County regardless of insurance or ability to pay.

The local board of CHI St. Joseph Children's Health is comprised of 14 passionate, dedicated professionals who are committed to the purpose of improving children's health in the Lancaster community. Members of the board serve two-year terms and can be reelected when their term ends.

The newest members of CHI St. Joseph Children's Health's local board are:

- Lorraine Gutierrez, of Lancaster County, a caseworker at Lancaster County Children and Youth Agency
- Carol L. Powell, Ph.D, of York County, assistant superintendent of the School District of Lancaster
- Michelle A. Reaser, RN, BSN, MBA, of Berks County, chief nursing officer at Lancaster Regional Medical Center
- Kathleen Troy Smyser, of Lancaster County, director of communications for Pennsylvania College of Art & Design
- Elaine G. Ugolnik, of Lancaster County, partner at the Law Firm of Appel & Yost

The CHI St. Joseph Children's Health new board officers are:

- Chair: Thomas L. Regan, DDS, of Quarryville, dentist in private practice
- Vice Chair: Mary Kennedy, OSF, of Springfield, a parent educator and CM at Catholic Social Services, Philadelphia
- Treasurer: Jodie Reinhart of Lancaster, vice president and CFO of Vision Corps
- Secretary: Chris Ballentine, of Lancaster, public relations and social media specialist at CNH Industrial

The following board members were reelected for consecutive terms:

- Elected for third term: Lisa McCracken, of Mountville, senior vice president of Senior Living Research and Development at Ziegler
- Elected for second term: Thomas L. Regan, DDS, of Quarryville, dentist in private practice

2016-2017 Board of Directors

Chris Ballentine – Secretary **Phil Goropoulos Lorraine Gutierrez** Coleen Kayden, R.Ph. Mary Kennedy, OSF – Vice Chair Tom Kopfensteiner, STD Lisa McCracken Carol L. Powell, Ph.D. Michelle A. Reaser, RN, BSN, MBA Thomas L. Regan, DDS – Chair Jodie Reinhart – *Treasurer* Peter J. Ross, DMD **Kathleen Troy Smyser** Elaine G. Ugolnik, JD

The Staff of **CHI St. Joseph Children's Health**

CHILDREN'S HEALTH ADVOCACY

Lenore Bush – Advocate Sharon Kulp - Advocate

CHILDREN'S HEALTH EDUCATION

Kate Huhn – Education Program Manager Lizzy Krajan – Education Associate Matt Martsolf - Education Coordinator Hank – Health Hero

COLUMBIA DENTAL CENTER

Kyra Schirk, DMD – Dentist Sherri Hosler, RDH – Hygienist Kiauna VanHook, EFDA – Expanded Function Dental Assistant EFDA – Now Hiring Celeste Powell – Dental Assistant Tiffany Keim – Program Manager

LANCASTER DENTAL CENTER

Dentist – Now Hiring Mary Wubbolt, PHRDH – Hygienist Amy Thomas, EFDA – Expanded Function Dental Assistant EFDA – Now Hiring Dental Assistant – Now Hiring Gerardo Diaz - Program Manager

BEHAVIORAL HEALTH SERVICES

Psychiatrist – Now Hiring Psychiatrist – Now Hiring Therapist – Now Hiring Therapist – Now Hiring Project Coordinator – Now Hiring

LEADERSHIP AND ADMINISTRATION

Ruth Fellabaum – Executive Assistant Philip K. Goropoulos, MNM – President Beth Grossmann – Vice President Lori McCracken, MSS – Director of Education Laura Myers, PHRDH – Director of Dental Services Annette Rosa-Pabón – Director of Community Engagement Director of Behavioral Health – Now Hiring Leah Yarnell - Dental Project Coordinator



NOW HIRING – We are currently looking to fill several positions. Call 717.397.7625 for more information.



1929 Lincoln Highway East, Suite 150 Lancaster, PA 17602

717.397.7625 | www.CHIStJosephChildrensHealth.org

SUPPORT CHI ST. JOSEPH CHILDREN'S HEALTH DURING

THE EXTRA ORDINARY

On November 18, donate online at ExtraGive.org and your generous gift will be stretched by at least \$300,000 in stretch pool and prizes from the Lancaster County Community Foundation and sponsors. Help us go the EXTRA mile together!

NOVEMBER 18 EXTRAGIVE.ORG



Rodgers & Associates "THE RETIREMENT SPECIALISTS"